

Telecare Criminal Justice Program Roundup

Telecare currently partners with Alameda County to operate an array of mental health programs covering a wide range of services. Our current program roster is included below.



COMMUNITY-
BASED



ACUTE



CRISIS



LONGER-TERM
RECOVERY



RESIDENTIAL

Telecare offers a variety of services for individuals with mental illness and criminal justice histories. From our programs with community-based wrap-around services, to those with secure inpatient environments, our comprehensive and holistic approach to recovery in every one is focused on providing the tools for individuals to leave incarceration and return to the community in a more structured, supported way. Individuals we serve in these programs include probationers, mental health court participants, those released under AB109 community supervision, those released from the forensic units of state hospitals, and parolees with mental illness and co-occurring substance use issues.

ACT-BASED:

INTEGRATED SERVICES FOR MENTALLY ILL PAROLEES (ISMIP)

In 2009, Telecare partnered with the California Department of Corrections and Rehabilitation (CDCR) to implement new programs known as CORE (Corrections Outreach Recovery Enhancement). These community-based programs provide intensive case management services for parolees with serious mental illness in San Diego, San Bernardino, and Los Angeles Counties. They were created to address the problem of high recidivism rates among parolees with serious mental illness and assist individuals with successfully reintegrating into the community. Since opening, the programs have collectively reduced pre/post enrollment incarceration days by 93 percent. Telecare staff provide community outreach and engagement, employment, benefits and housing assistance. Parolees for CORE programs are identified and referred by CDCR.

Programs:

- [CORE Los Angeles 1 & 2](#)
- [CORE San Diego](#)
- [CORE San Bernardino](#)

FORENSIC ASSERTIVE COMMUNITY TREATMENT (FACT)

Telecare's FACT programs work in partnership with county mental health courts or special probation agencies to serve individuals who are reintegrating into the community after a jail or prison stay. These wrap-around, community-based programs often integrate a judicial or probation officer in their multidisciplinary team. Staff provide outreach and engagement, benefits and housing assistance, independent living skills training, and supportive counselling sessions. Probationers are identified for the program and referred by county probation departments or mental health courts.

Programs:

- [Orange County Court Collaborative Whatever It Takes \(WIT\)](#)
- [Orange County STEPS](#)
- [San Bernardino FACT](#)

AB109

In 2011, Telecare partnered with four counties to provide mental health services for ex-offenders now under local community supervision as part of California's AB109 (Public Safety Realignment) Post Release Community Supervision (PRCS) legislation. Clients are referred to Telecare's AB109 programs through local mental health departments who work with probation agencies during a person's transition from jail into the community—a time recognized as a critical period with a high need of support. Services at these programs include case management, benefits and housing assistance, integrated substance abuse services, and structured groups and activities focused on building problem-solving and choice-making skills, forging positive interpersonal relationships, and learning about healthy and productive ways to use free time.

Programs:

- [Los Angeles TABS109](#)
- [LA AB109](#)
- [San Diego Post-Release Outpatient Program Services](#) (PROPS)
- [San Mateo Transitions](#)
- [Ventura Opportunities for Integrating into the Community Environment \(VOICE\)](#)

INPATIENT, NON-ACUTE (SECURE SETTING)

FORENSIC SECURE RESIDENTIAL TREATMENT

Telecare operates two Secure Residential Treatment Facilities (SRTF) in Oregon. These programs are designed to serve individuals who are under the jurisdiction of the Oregon Psychiatric Security Review Board (PSRB) and serve both PSRB and non-PSRB clients. The Recovery Center at Woodburn, opened in 2006, and Deschutes Recovery Center, opened in 2010, offer stable living environments for consumers convicted of a felony and found by the courts to be Guilty Except for Insanity (GEI). Services for these programs embrace the core concepts of Telecare's holistic approach to recovery where residents are provided a safe, secure living environment with the opportunity to participate in recovery-oriented treatment programs.

Programs:

- [Recovery Center at Woodburn](#)
- [Deschutes Recovery Center](#)

OUTPATIENT-LEVEL:

IN-CUSTODY MENTAL HEALTH SERVICES

Telecare has provided in-custody mental health which delivered outpatient-level services to jail inmates. This program was operated in partnership with Telecare, but was closed for a variety of reasons.

Programs:

- Jail Inpatient Psychiatric Services (Alameda County)

CASE MANAGEMENT:

POST-RELEASE MENTAL HEALTH SERVICES

Telecare has provided wrap-around services for individuals transitioning out of prison/jail and back into the community. All of these programs have been operated in partnership with Telecare, but were closed for a variety of reasons.

Programs:

- Forensic Step Down (LA County)
- ConRep Program (Solano County)
- MIOCRG Program (Alameda County)
- MIOCRG Program (Solano County)