



# San Bernardino CORE

## Integrated Services For Parolees

At San Bernardino Corrections Outpatient Recovery Enhancement (CORE), we are here to help you take positive steps toward the things that matter in your life.

We believe recovery starts from within, and that our job is to do whatever it takes to provide the support needed on your recovery journey. We have a full staff of peer specialists, personal service coordinators, masters-level social workers, nurses, and psychiatrists, who are all here to promote a program culture where resilience and hope can flourish, and losses can be recovered.

Our services are designed using the Assertive Community Treatment (ACT) model to enhance the lives of individuals living with mental illness. Our staff offers advocacy for individuals who have extensive contacts with the criminal justice system, provide outreach and engagement, benefits and housing assistance, independent living skills training, and supportive counseling sessions.

## What to Expect

Telecare's Integrated Services for Parolees programs are Assertive Community Treatment (ACT) programs for individuals who are on parole with serious mental illness. These programs exist to help people live successfully in the community and make strides toward their hopes and dreams and achieve their personal recovery goals, while avoiding a return to prison and unnecessary psychiatric hospitalization.

Our treatment and support services are tailored to each individual, driven by their unique aspirations and goals. Our dedicated team members collectively share the responsibility for the well-being of those we serve. With a low staff-to-consumer ratio of 1 to 15, we ensure personalized attention. Our array of services is extensive and adaptable and is designed to meet the diverse needs of our community members. Most of our services are delivered within the very fabric of the community, where individuals can seamlessly integrate them into their daily lives, encompassing their residence, employment, and social interactions.

**“The goal of recovery is not to become normal. The goal is to embrace the human vocation of becoming more deeply, more fully human.”**

— PATRICIA DEEGAN, PHD, FOUNDER OF COMMONGROUND



## CONTACT

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909-433-9300 Main  
909-433-9308 Fax  
951-970-8903 After Hours Line

## OFFICE HOURS

Monday - Friday: 7:30 am-4:30 pm  
On call staff availability 24 hours a day,  
7 days a week



## Services at CORE

- 24/7 capacity for crisis support
- Outreach and engagement
- A range of services including individual and group services, crisis intervention, case management, employment services and housing support
- Money management/representative payee
- Medication support and education
- Vocational and educational services
- Benefits establishment
- Co-occurring disorders treatment

## Admission Criteria

- Must be on probation with the Mental Health Court.
- Any violent offenders and parolees are excluded from program admission.

## Becoming a Member

Referrals to CORE are coordinated through San Bernardino County of Behavioral Health Adult Forensic Services Division.

## Who is Served

- Residents of San Bernardino County, ages 18 years and older
- Individuals who are currently on parole living within one of the afore mentioned counties. These individuals may also have a history of a co-occurring substance abuse issue, a history of frequent psychiatric hospitalizations, or a history of being homeless
- All referrals to the programs are coordinated directly by the California Department of Corrections and Rehabilitation

## About Telecare

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs. Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state, and other behavioral health organizations. We currently provide services in multiple states and have more than 3,700 employees.

This program is funded by San Bernardino County.