

About Telecare

Telecare is a family- and employee-owned company that has been treating individuals with serious mental illness since 1965. We specialize in innovative, outcomes-driven services for high-risk individuals with complex needs.

Our programs are recovery-focused and clinically effective and are designed in partnership with local, county, state and other behavioral health organizations. We currently provide services in multiple states and have more than 4,000 employees.

Telecare's Mission

Deliver excellent and effective behavioral health services that engage individuals with complex needs in recovering their health, hopes, and dreams.

Office Hours

Monday - Friday: 8:30 am to 5:00 pm

After hours services are available seven days a week by calling 805-305-8091

Contact Information

805-642-7033 Main

805-852-1906 Fax

Accessibility Information

- Accessible parking is available onsite
- Wheelchair ramp up to the suite is available in the front of the building



THIS PROGRAM IS OPERATED BY TELECARE CORPORATION
AND FUNDED BY VENTURA COUNTY BEHAVIORAL HEALTH.

VISTA

Ventura Innovative Services Telecare ACT



4601 Telephone Road, Suit 117

Ventura, CA 93003

805-642-7033 Main

805-852-1906 Fax



Telecare Corporation | Respect. Recovery. Results. | www.telecarecorp.com

What to Expect

Supported Recovery

Telecare's Ventura Innovative Services Telecare ACT (VISTA) program is an adult forensic Assertive Community Treatment (ACT) model program providing services to people that have been identified as severely and persistently mentally ill, homeless or at risk for homelessness, and incarcerated within the past year.

Telecare has created a recovery-centered experience for people served. Telecare's approach is based on a belief that recovery can happen. Programs and staff strive to create an environment where a person can choose to recover. By connecting to each individual's core self and trusting it to guide the way, it is possible to awaken the desire to embark on the recovery journey.

About VISTA

- Treatment and support services are individualized and guided by the person's hopes and dreams
- Staff-to-consumer ratio is small
- Range of services is comprehensive and flexible
- Most services are provided in the community, where members live, work and socialize

ACT Services Provided Within RCCS

- Increase member's skills
- Increase member's ability to function in the community
- Assist members to achieve the highest level of independence possible

Referrals

ACT linkage to services can begin prior to release from jail. The Ventura County Behavioral Health jail liaison identifies potential members that meet program criteria and notifies the treatment team.

Services & Supports

- Mental health treatment
- Psychiatric care
- Medication education
- Pharmaceutical Patient Assistance Program
- Recovery support
- Life skills training
- Vocational training
- Access to adult education services
- Judicial advocacy
- Coordination of budgets with the member payee
- Peer support
- Linkage to wellness and recovery centers and housing supports
- Family education and support groups

Who We Serve

- Adults, ages 18 and older
- VISTA members are admitted on the basis of meeting diagnostic criteria that indicates they are in need of mental health services