



Telecare LA HOP

Full Service Partnership (FSP)

At Telecare LA HOP, we are here to help you get connected with the services needed to continue your journey toward recovery

We believe that recovery can happen, and we will do whatever it takes to help our members achieve their goals in life. We have a multidisciplinary team that includes case managers, peer mentors, clinicians, team leads, prescribers, and a clinical director who are all here to help you on your path.

Our program is based on the Assertive Community Treatment (ACT) model. Our staff create a supportive environment and provide wraparound services that are based on your needs, hopes, and dreams. We also connect you to community resources so you can continue your recovery outside of the program.

What to Expect

Your recovery starts with you. Staff will work with you on an initial assessment where you will develop life goals and identify areas of focus during your time with the program.

Our culture is based on recovery. We believe in respect and non-judgment, and we celebrate individual uniqueness. We care about the interpersonal relationships we develop so we can foster a supportive program culture.

Our staff are passionate, resourceful, and motivated. They are your partners in recovery.

Our goal is to be a place that helps you thrive, despite any challenges you might face along the way. We want you to be the leader of your recovery journey, and to create the life you want for yourself.

“Recovery means changing everything from the inside out. It means changing old beliefs into new and positive ones. Recovery isn’t easy, it’s a constant struggle. You just need to believe in yourself.”

— MEMBER, LA HOP



CONTACT

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OFFICE HOURS

Monday-Friday 8:00 a.m. to 4:30 p.m.
Crisis services available 24/7



Services at LA HOP

- Outreach and engagement
- Community-based services
- Intensive case management
- Activities and events
- Housing support
- Medication support and education
- Co-occurring services
- Linkage to financial benefits
- Mental health assessment and treatment, with a focus on individual needs

Becoming a Member

- Referrals are made through the Los Angeles Department of Mental Health (LA DMH).
- The DMH Service Area 7 navigator oversees all of the referrals. We also accept walk-ins, which also get approved through DMH.

Admission Criteria

- Residents of Los Angeles County, ages 21 and older, who are diagnosed with a serious mental illness, and are
 - Experiencing homelessness
 - Have been involved with the criminal justice system
 - Are at risk for hospitalization or long-term care
 - Are transitioning back into their community from a hospital or long-term care setting

Our Story

LA HOP began in 1999 as one of the first homeless outreach programs in the state of California. In 2007, LA HOP transformed into a Full Service Partner (FSP) under the Mental Health Services Act (MHSA). Our acronym, LA HOP, was also transformed and renamed Los Angeles Hopes and Opportunities Program.



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.

This program operates under contract with the Los Angeles County Department of Mental Health (DMH).